

# Comment report

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*Lists all the questions in the survey and displays all the comments made to these questions, if applicable.*

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## Report info

**Report date:**

Saturday, January 7, 2012 1:42:44 PM MST

**Start date:**

Tuesday, November 22, 2011 12:52:00 PM MST

**Stop date:**

Thursday, November 29, 2012 12:52:00 PM MST

**Stored responses:**

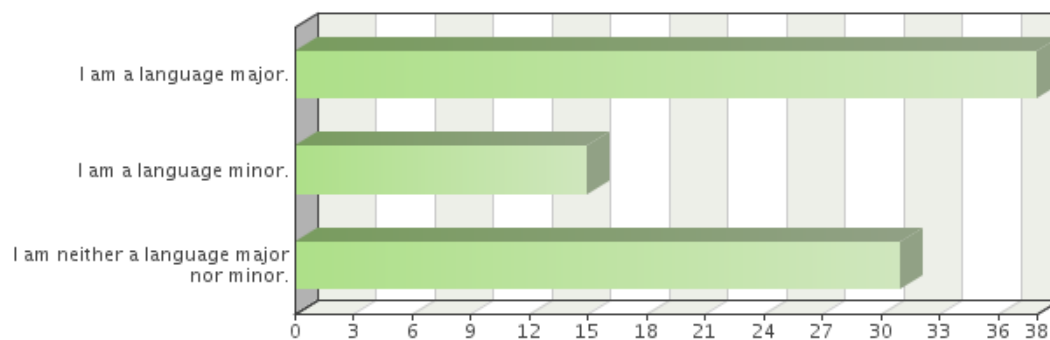
84

**Number of completed responses:**

78

## Question 1

Select the item that describes you:



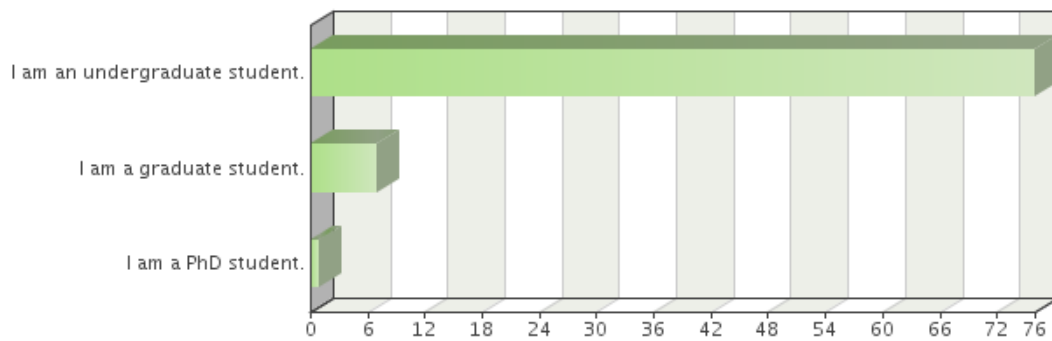
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
I am a language major.	38	45.24%	45.24%
I am a language minor.	15	17.86%	17.86%
I am neither a language major nor minor.	31	36.9%	36.9%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**

## Question 2

Select the item that describes you:



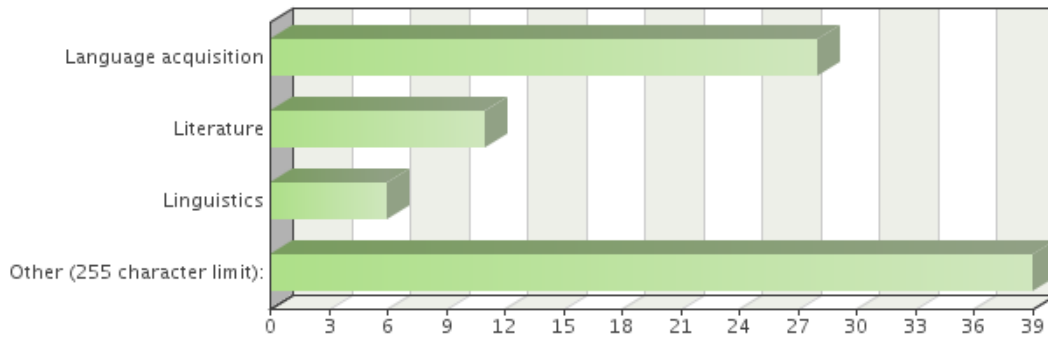
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
I am an undergraduate student.	76	90.48%	90.48%
I am a graduate student.	7	8.33%	8.33%
I am a PhD student.	1	1.19%	1.19%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**

### Question 3

My focus is on:



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Language acquisition	28	33.33%	33.33%
Literature	11	13.1%	13.1%
Linguistics	6	7.14%	7.14%
Other (255 character limit):	39	46.43%	46.43%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**

Text input

language acquisition and Literature

Latin American Studies: Sp. linguistics, SW studies

Interpreting

Signed language interpreting

Humanities

Biology

Psychology

Sociology and Biology

Signed Language Interpreting, I feel that this major falls somewhere in-between Linguistics and Language

no focus

Anthropology

Archaeology

biology

ASL

American Studies

Philosophy/Economics

Taking the class that I am forced to take for degree requirement.

geography

Psychology and Studio Art

Sign Language Interpreting

Navajo Language

Bilingual Education

Comm

psy

Economics

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Sociology

---

American Studies

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Interpretation (completed language acquisition stage!)

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Psychology and Philosophy

---

Geography and Philosophy

---

Biochemistry

---

Psychology

---

linguistics and acquisition

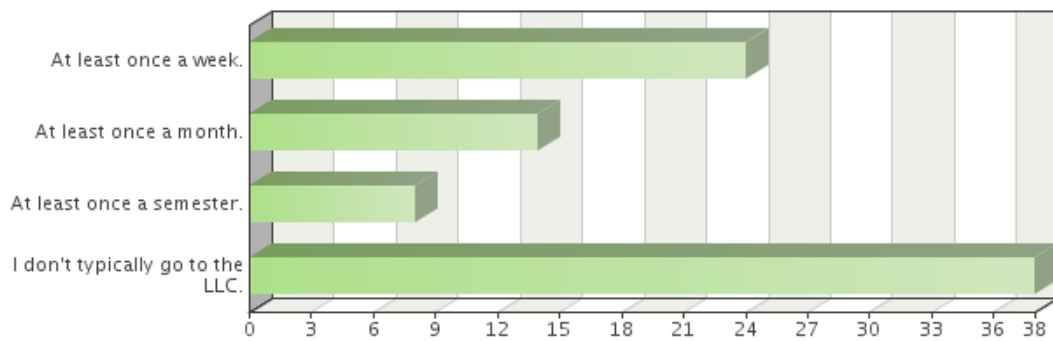
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Psychology

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## Question 4

How often do you go to the LLC?

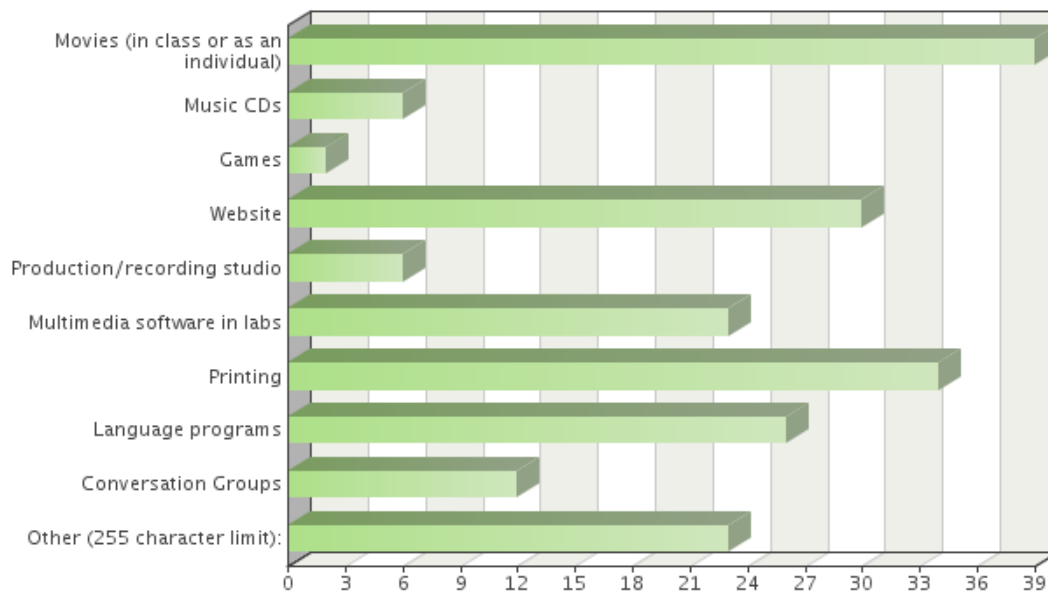


Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
At least once a week.	24	28.57%	28.57%
At least once a month.	14	16.67%	16.67%
At least once a semester.	8	9.52%	9.52%
I don't typically go to the LLC.	38	45.24%	45.24%
Sum:	84	100%	100%
Not answered:	0	0%	-
<b>Total answered: 84</b>			

## Question 5

Which LLC resources have you used?



Frequency table

Choices	Absolute frequency	Relative frequency by choice	Relative frequency	Adjusted relative frequency
Movies (in class or as an individual)	39	19.4%	46.43%	48.15%
Music CDs	6	2.99%	7.14%	7.41%
Games	2	1%	2.38%	2.47%
Website	30	14.93%	35.71%	37.04%
Production/recording studio	6	2.99%	7.14%	7.41%
Multimedia software in labs	23	11.44%	27.38%	28.4%
Printing	34	16.92%	40.48%	41.98%
Language programs	26	12.94%	30.95%	32.1%
Conversation Groups	12	5.97%	14.29%	14.81%
Other (255 character limit):	23	11.44%	27.38%	28.4%
Sum:	201	100%	-	-
Not answered:	3	-	3.57%	-

**Total answered: 81**

Text input

connectors for teaching/projecting from my mac

Diagnostic Test

I use the Sign lab for tests and classes often throughout the semester. As well as media through webct

none

I have not yet used any LLC resources.

none

recording equipment

never been, didnt know it existed

I haven't used any.

typing

I was never told that any of these thing were available or shown how to use them.

never been

Labs

---

None

---

None

---

never use, what is LLC

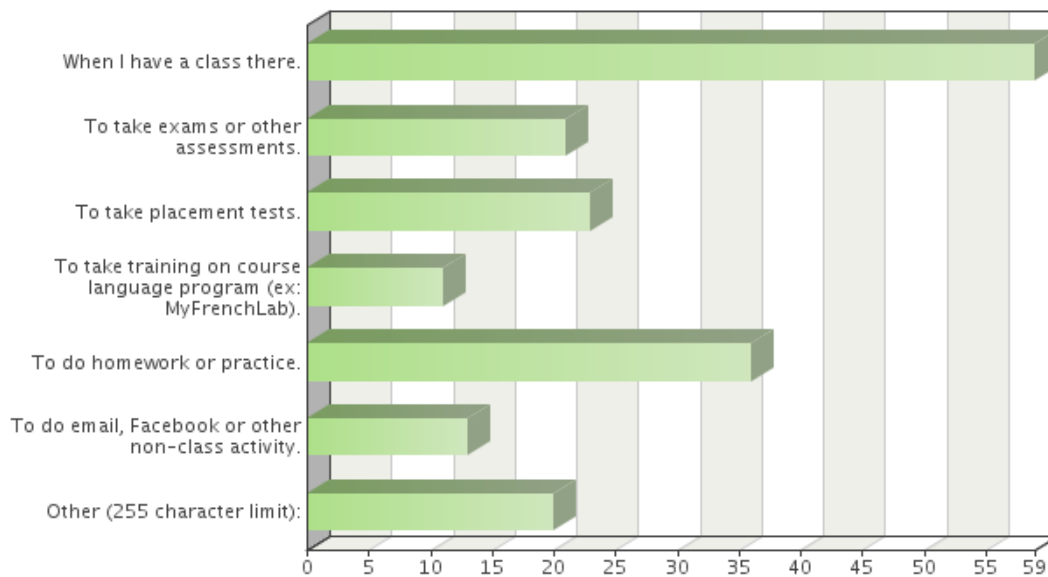
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in class activities

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## Question 6

I come to the LLC (select all that apply):



Frequency table

Choices	Absolute frequency	Relative frequency by choice	Relative frequency	Adjusted relative frequency
When I have a class there.	59	32.24%	70.24%	72.84%
To take exams or other assessments.	21	11.48%	25%	25.93%
To take placement tests.	23	12.57%	27.38%	28.4%
To take training on course language program (ex: MyFrenchLab).	11	6.01%	13.1%	13.58%
To do homework or practice.	36	19.67%	42.86%	44.44%
To do email, Facebook or other non-class activity.	13	7.1%	15.48%	16.05%
Other (255 character limit):	20	10.93%	23.81%	24.69%
Sum:	183	100%	-	-
Not answered:	3	-	3.57%	-

**Total answered: 81**

Text input

To give classes.

teach, administer exams/quizzes.

to show films

screenings

To print

never

I have not yet gone there.

Never

none

never been

I didn't even know there was a LLC, I just thought it was 'part' of Ortega Hall

print listen to somg when I do not have my headphonesethin

I typically avoid the labs due to the lack of Windows 7 machines.

never been

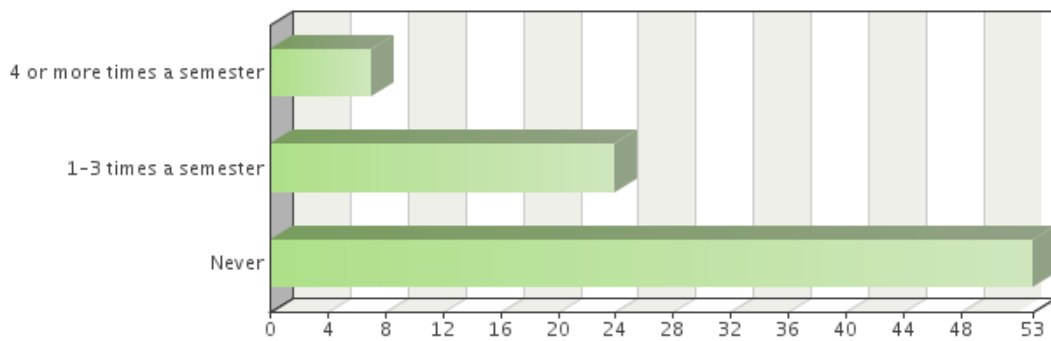
I have never been there

Never

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## Question 7

How often do you use the labs during weekend hours?



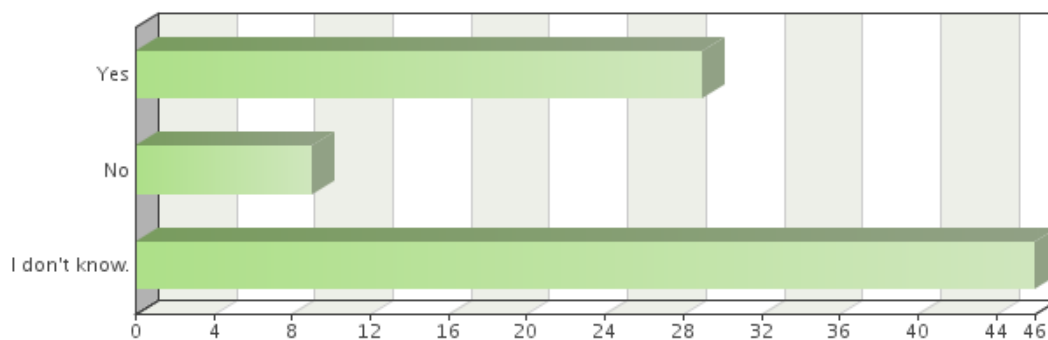
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
4 or more times a semester	7	8.33%	8.33%
1-3 times a semester	24	28.57%	28.57%
Never	53	63.1%	63.1%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**

## Question 8

Do you think the weekend hours are needed?



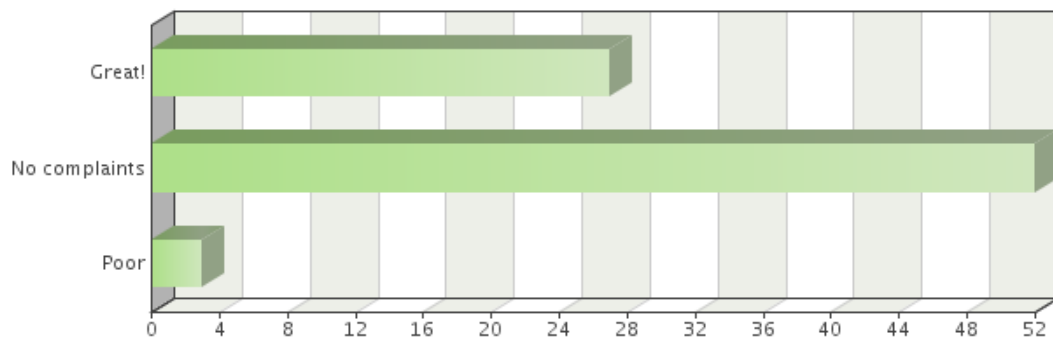
Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Yes	29	34.52%	34.52%
No	9	10.71%	10.71%
I don't know.	46	54.76%	54.76%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**

## Question 9

I would describe the level of service that I have received from the LLC as:



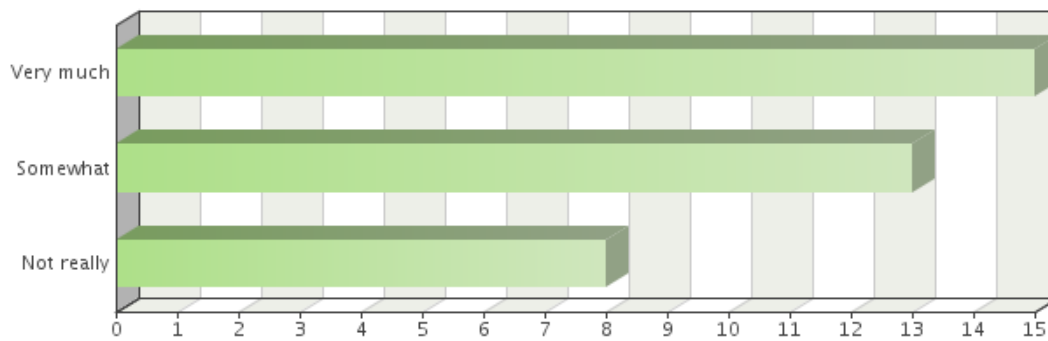
**Frequency table**

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Great!	27	32.14%	32.93%
No complaints	52	61.9%	63.41%
Poor	3	3.57%	3.66%
Sum:	82	97.62%	100%
Not answered:	2	2.38%	-

**Total answered: 82**

## Question 10

If you have participated in the Conversation Groups, do you enjoy them?



Frequency table

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Very much	15	17.86%	41.67%
Somewhat	13	15.48%	36.11%
Not really	8	9.52%	22.22%
Sum:	36	42.86%	100%
Not answered:	48	57.14%	-

**Total answered: 36**

## Question 11

What would you change about the Conversation Groups? (500 character limit)

Text input

Nothing

Just wish more people showed up, but it's great!

N/A

It would be nice if more people showed up to participate in the Conversation Groups. Also, I've noticed that sometimes the room used for Conversation Groups is being used by another group of people, not for the Conversation Groups. It poses a minor inconvenience, but it does make it a little difficult to talk freely. Maybe more times would allow more people to go to the Conversation Groups.

n/a

Have never used

i dont participate.

nothing.

I never used it, did not know the LLC existed or what it is.

I don't know

I would offer more conversation groups, as they are the key to success.

More of them. I was unable to participate dues to the limited times and dates.

I haven't participated in conversation groups.

Tie their content to the classes.

N/A

Haven't participated

Na

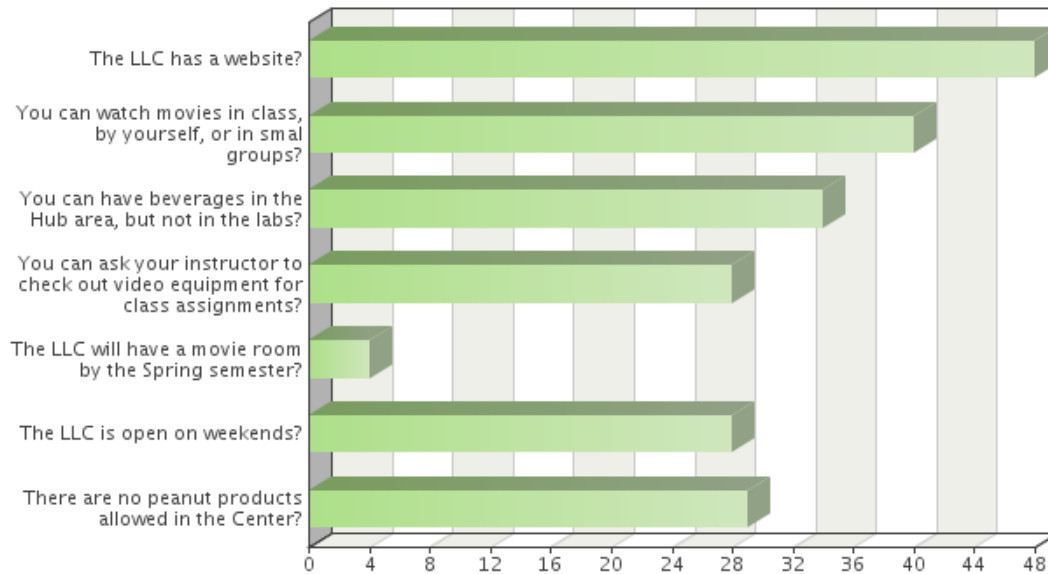
N/A

I would like to see an ASL Conversation group.

It is troublesome to print there, or I would have used it much more. I think there should be more of a push to inform students of what they have there. I am one spanish class away from finishing my degree, and I have only really used the lab for in-class work. If I knew more, or the teachers made more of an effor to make it relevant to course work, then I would have benefited much more from it.

## Question 12

Did you know that (select all the answers to which you would respond yes):



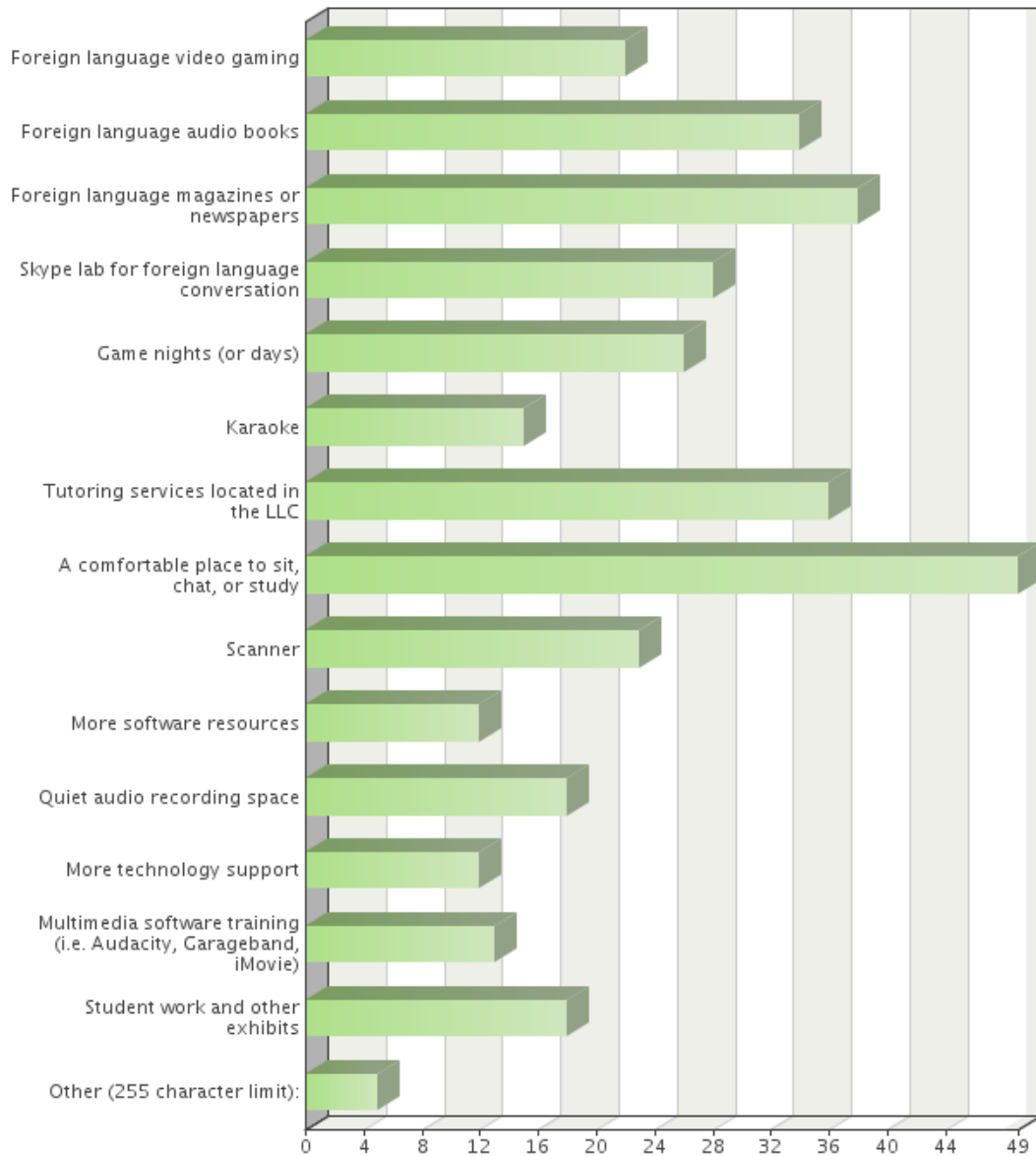
**Frequency table**

Choices	Absolute frequency	Relative frequency by choice	Relative frequency	Adjusted relative frequency
The LLC has a website?	48	22.75%	57.14%	60.76%
You can watch movies in class, by yourself, or in small groups?	40	18.96%	47.62%	50.63%
You can have beverages in the Hub area, but not in the labs?	34	16.11%	40.48%	43.04%
You can ask your instructor to check out video equipment for class assignments?	28	13.27%	33.33%	35.44%
The LLC will have a movie room by the Spring semester?	4	1.9%	4.76%	5.06%
The LLC is open on weekends?	28	13.27%	33.33%	35.44%
There are no peanut products allowed in the Center?	29	13.74%	34.52%	36.71%
<b>Sum:</b>	<b>211</b>	<b>100%</b>	<b>-</b>	<b>-</b>
Not answered:	5	-	5.95%	-

**Total answered: 79**

### Question 13

Select resources or services below that you would like to add to the LLC (select all that apply):



### Frequency table

Choices	Absolute frequency	Relative frequency by choice	Relative frequency	Adjusted relative frequency
Foreign language video gaming	22	6.3%	26.19%	31.43%
Foreign language audio books	34	9.74%	40.48%	48.57%
Foreign language magazines or newspapers	38	10.89%	45.24%	54.29%
Skype lab for foreign language conversation	28	8.02%	33.33%	40%
Game nights (or days)	26	7.45%	30.95%	37.14%
Karaoke	15	4.3%	17.86%	21.43%
Tutoring services located in the LLC	36	10.32%	42.86%	51.43%
A comfortable place to sit, chat, or study	49	14.04%	58.33%	70%
Scanner	23	6.59%	27.38%	32.86%
More software resources	12	3.44%	14.29%	17.14%
Quiet audio recording space	18	5.16%	21.43%	25.71%
More technology support	12	3.44%	14.29%	17.14%
Multimedia software training (i.e. Audacity, Garageband, iMovie)	13	3.72%	15.48%	18.57%
Student work and other exhibits	18	5.16%	21.43%	25.71%
Other (255 character limit):	5	1.43%	5.95%	7.14%
<b>Sum:</b>	<b>349</b>	<b>100%</b>	<b>-</b>	<b>-</b>
Not answered:	14	-	16.67%	-

**Total answered: 70**

Text input

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Ability to check out movies and take them home for viewing

---

our own non-native rap contest (or poetry, etc.)

---

Windows 7 PC's.

---

better ways to involve teaching and technologies, even through homework assignments

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## Question 14

What changes would you like to see at the LLC? (500 character limit)

Text input

I think the language video games would be very entertaining yet informative.

Nothing

More access to foreign literature and a more comfortable lounge area would be nice. But the LLC is great. Where I spend most my time for homework and such.

N/A

A little more space would be nice. Better microphones for audio recording would be great. I like the idea of having the Foreign language video games, audio books, and newspapers available. The game nights (or days) seems like a really fun idea. A desk area to do homework would be greatly appreciated. More resources to study languages. Like tutoring programs or vocabulary games; anything of that nature to facilitate the learning of languages.

When I use the little TVs in the hub area to watch films, I ALWAYS have trouble with the headphones. Either all of the headphones are broken in such a way that sound only comes through one of the earpieces, or the television sets don't put out a stereo signal(???).

In either case, it is extremely difficult for me to hear and comprehend through only one ear.

Could you either

- 1) replace broken headphones more frequently, or
- 2) update the televisions? The primitive little crap-boxes currently in the hub appear to hail from the early 70's.

I wish there was more space and computers in the Sign lab so that more people can be accepted in the interpreting program and so that the class isn't doubled up at computers in the beginning levels of Sign.

I would like to see more programs and services to help you learn the languages better that you are studying.

could not give an honest answer, did not know it existed

None

Some discounts for printing like there was before for students that are language major/minors.

Perhaps maybe more signs that it is in Ortega Hall and is operational (eg, this survey was the first notice that I received that it even existed)

I would add a sign of some sort outside of each lab to inform other students when there are classes going on and know which labs are available as open space.

It would have been helpful to be "reminded" and "informed" of everything that is available in the LLC. Perhaps three or four times in a semester, having pamphlets passed out by the ugly statutes to students passing by that explain all the wonderful things you offer in detail! Also that you have weekend hours and a map on where you are located. I know they pass out info on international programs and exchanges but a pamphlet that lists all your hours, map, game days, etc would be great. Scheduling places to go as a group to practice the language (Frontier, dancing, store) would be terrific.

Until there are Windows 7 PC's in the lab I will never enter it or use it. I HATE APPLE PC'S. If you are not used to them Apple PC's are a nightmare to use. There is not one single Windows PC in your shitty lab. Whomever is responsible for this should be fired and/or barred from the University. That lab is the most unused lab in the whole University which I believe is due to the Apple only policy. FIX IT!!!!!!!!!!!!

I would like to see the computers with more software, including Adobe Photoshop/Creative Suite for projects that we do in class.

None

IM NOT SURE, THE LLC IS FINE AS IT IS.

no complaints

None at this time that I find would be of interest...Its already got all that a student can utilize.

It would be useful to have schedules of when each lab will be taken by classes any given day because at least once a day the people in the lab have to move because a class comes and it is uncomfortable to lose focus on your work because of it. I also think a training session would be important for those of us who use the lab for teaching/conversation group so we don't waste a lot of time trying to figure out the technology.

I would also like to see more CAPS tutoring there besides the conversation groups. I think that makes sense since that is the language resource center. Maybe having the drop-in labs there would be a good way to encourage more students to use CAPS services.

I would like there to be a quiet computer lab. People are always talking on their cell phones or to other people, which is fine for certain things, but many times I am trying to write a paper, and I just need the lab to be quiet. So, maybe designate one quiet lab. Also, a nice seating area where we could sit and chat in foreign languages or read foreign newspapers would be nice.

It would be great if it felt more warm and friendly. I really like the idea of adding "a comfortable place to sit, chat, or study"

I would like it to be more comfortable and have study space. That way it could become a one stop for language work.

The LLC seems to be pretty accessible. I do think maybe it could do with a bit of a restructuring, as to where certain computers in certain labs are. Also a general lab that won't serve as a classroom that locks non-members of that class could work.

I didn't know about LLC. If you take information more, it will help many studens and people who want to experience culture of variety.

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Engage faculty, staff, and students in an immersive manner.

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## Question 15

What do you like about the LLC? (500 character limit)

Text input

The resources are very good. The lab is always in good condition. The people that work there are helpful.

As of this semester I am very satisfied with the changes that have been made... especially the front door. I am also very satisfied with the support for the employees, not only are they willing and eager to help, but they're also have nice personalities.

That the computers & resources are always available to teachers and students

I like how the environment is more quiet then other labs on campus. The computers tend to be better also. I also like how the lab provides headphones for users.

Nothing

I REALLY like that all the computers are now equipped with Skype. I'm also enjoying the new Sign Language lab.

I like the level of service I receive.

I like the hours available. The people working at the counter are friendly and helpful. It's a good place to do homework. I like the Conversation Groups. It has a good location on campus.

I like that it is place where I can go that is reserved for language focused learning, and therefore is not totally crowded and nosey (like the sub, or other places on campus) I also really like the new technology that is being developed and used for the Signed Language Interpreting Program. It makes things so much easier and more accessible, both for students and teachers!

I like the video equipment and i have used it many times for homework and class assignments as well as for practicing and being able to criticise my signing skills.

I like how it is not always packed and there are usually computers to use. I also like that there are shortcuts on the keyboards to help you enter special characters for the languages you are writing.

never been

Don't go often enough

The space because not many people go there. It's quiet most of the time.

That there is one now(if it was even in existence a couple years ago)

Its closer to all of my classes than any other printing pod. Its small and quiet too.

I like that they are open all the time

I personally would not have passed my language classes without the help of the LLC. Now due to their help, I am going to minor in Spanish.

NOTHING!

The LLC allows students to use computers when they do not have laptops. I also like the many hours it is open.

That only people involved in a language major/minor are allowed to use the equipment, so there is never a wait.

PRIVACY AND FLEXIBILITY.

the mic headphones

The services.

I like that there are a lot of resources available and that we're free to go in there and work any time.

I like that there is always a computer available. The other labs are so crowded! I like that you can talk in the labs (but maybe have a separate private one!) and that you can socialize with other foreign language speakers. I like the weekend hours, because as a sign major, that is where I need to complete most of my work, and I always tend to leave it to the weekends. Also, I like that we can check out dvds. It makes it easy to catch up in class or even watch it again to make sure you understood.

I like what it is becoming - a great resource for learners of languages.

It is just a great place to go for all language needs.

I find the LLC to be very amazing! It is very quiet, and it allows for a lot more focus on studies. I also enjoy the fact that it is focused on helping people learn other languages.

## Question 16

What do you dislike? (500 character limit)

Text input

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Unfortunately there are few labs. There are always problems when booking a classroom.

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Nothing

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The Lobby/Lounge area is lame..even though there were some improvements.

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N/A

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I'm not so fond of the Mac computers, but that is only a minor problem. Some of the equipment is becoming old.

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Sometimes I feel as though some of the front desk workers are less than helpful. A few of them are great! Others, it feels like you are inconveniencing them when asking them for help... Sometimes the printers are really slow and I don't really like to ask for help with them because of the way the front desk staff responds. I think that is my only real complaint.

---

I dislike that there are only 15 computers for all of the signing classes. Many times there is a class testing in the lab and I am unable to use the recording devices that pertain to the that lab. There are many students that want to get into the interpreting program but the limited computer space limits the amount of people who are accepted.

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Not all the labs are always open.

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In the sign language lab, there is a lot of expensive equipment and students who are not in ASL classes have been seen in the lab. As a part of our classes we are supposed to report anyone who should not be in that particular lab but the lab staff do not enforce this.

---

never been

---

Don't go often enough

---

I dislike the chairs for watching the videos.

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That there was no mention of it when I was taking Latin a couple years ago (if it was even in existence then)

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I don't like that sometimes there aren't any labs available because all are being used for classes.

---

That there are not enough group activities utilizing the language by taking trips to different places to practice it.

---

APPLE PC'S ARE JUNK. APPLE PC'S ARE TOO EXPENSIVE. APPLE PC'S ARE HARD TO USE. Your use of Apple PC's only (exclusively) implies a backdoor deal meant to kickback funds to someone. You should be investigated for criminal activities.

---

1 more thing, this survey is faulty. Because I did not answer anything to Q. 12 it will not let me finish. I checked that there are no peanut products allowed in the lab which can not be true because your IT person is a peanut head idiot.

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I wish there were more places to sit and chat or do homework, some nice, soft seats. :)

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none

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NOT KNOWING WHEN THERE WILL BE A CLASS IN THE LAB.

---

Nothing.

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It was upsetting to see that the free printing for language students was taken off, but I understand why. I wish there was a space to just go stud rather than be on the computers.

---

And again, I dislike not knowing which classes will be taken out by classes, so maybe it would be useful to have a lab that is for students only where no classes are scheduled in order to be able to go in there anytime and not have to ask if there is a class and not have to worry about moving after a few minutes.

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Sometimes it is too noisy, especially in the sign lab. We are recording ourselves, and in the background I can hear someone talking on their phone. Also, people use the sign lab for Facebook/E-mail, and sometimes there aren't enough computers for them to be taking up one of the special sign computers when they could just be using any other computer in the lab

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Many of the labs seem to be used as classrooms, and rather infrequently. It would be easier if a class schedule were posted or something of this sort were posted to let students know which labs are available when.

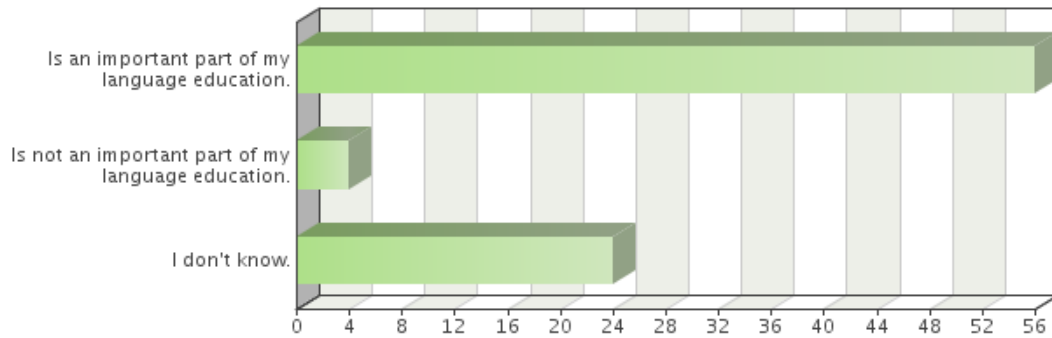
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bad printing options

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## Question 17

I think the LLC:



**Frequency table**

Choices	Absolute frequency	Relative frequency	Adjusted relative frequency
Is an important part of my language education.	56	66.67%	66.67%
Is not an important part of my language education.	4	4.76%	4.76%
I don't know.	24	28.57%	28.57%
Sum:	84	100%	100%
Not answered:	0	0%	-

**Total answered: 84**